

“You Said; We Did” - Action List – May 2019

Actions from March 2019 Residents Consultation Committee (RCC) & other outstanding issues (*updates appear in italics*)

Issue	Source	Officer
Willoughby House Car Park Turning Circle		
<i>Unfortunately, the original contractor was unable to carry out the works. Two new contractors have been sourced and quotes are being obtained. The House Officer has updated the Willoughby House Group.</i>	RCC Dec 18	Barry Ashton
Fire Safety		
London Fire Brigade average response times: <i>The City’s Fire Safety Advisor has confirmed that in the event of fire the response times would be between 5 and 7 minutes for the first vehicle (within the City only). However, by the time the operation had been set up and fire fighters in place, it would probably be 20 minutes before the fire could be tackled.</i>	RCC March 19	Michael Bennett
Small fire in Cromwell Tower Car Park in February 2019: <i>Fine mesh has been installed above the existing grills (which serve as open ventilation to the car park).</i>		
Vision Fire Media (VFM)		
<i>The 6-month review of the TV service provided by VFM up until April will also include comments provided by residents in May via our bulletin. The results of this review will be communicated via our bulletin in June.</i>	RCC March 19	Mike Saunders Michael Bennett
Floor plates on some floors in internal corridors on Bunyan and Gilbert House		
<i>Temporary fixings have been carried out to the carpet “traps” and tiles.</i>	RCC March 19	Helen Davinson
Bunyan Car Park – Disturbance from loading & unloading		
<i>Protocol for limiting delivery hours re-iterated to Estate Concierge team who are monitoring the situation. A drain cover was repaired in March with a “sound deadening packer” to help reduce noise levels.</i>	RCC March 19	Barry Ashton
Defoe House Lift – replacement lino flooring		
<i>The quotation for the replacement lino flooring in 8 lifts in Defoe House was agreed at the House Groups Annual General meeting. The works were completed in May.</i>	RCC March 19	Helen Davinson
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